



Privacy Policy

In order to process your bookings, Just Play Sports Ltd has to collect personal data about both parents and children. The following explains about the data that we are required to and how it is collected and stored. We will protect your privacy at all times. When making a booking, you are agreeing to disclose this personal information and allowing it to be stored.

We collect data for children and parents. For parents we require, contact name, address, telephone numbers, email addresses and consent for child's photograph to be used. We may also require bank details to process refunds.

For children, we require, name, address, DOB, medical conditions, allergies, behaviour or educational needs and school.

To comply with health and safety, it is important that this information is kept up to date. We remind parents that it is their responsibility to inform us of any changes to these details.

This data is collected prior to a course starting or when the booking is made. The information is used to process the bookings, enabling us to enrol your child on a course. There may be occasions when we collect further data. This could be due to accidents or incidents that need to be recorded, information collected on contact forms or queries and complaints.

This data is collected via our online booking form, online contact form, paper booking form, when details are emailed for registration, through text messages or phone conversations and through payments on Paypal. If we are missing crucial information, this may be collected by speaking to a parent face to face.

Data may also be collected from social media when competitions are entered or won, surveys are taken or pages are 'liked'. Messages could also be sent with important information via social media.

If you have made a booking, we may use the data to get in contact with you via email, text, phone, call post, or by leaving letters, flyers and information through your child in school. You can opt out of your data being used for marketing purposes or session updates. We will however use this data to



contact you in emergency situations or if it is essential to get in contact during sessions.

To opt out, tick the appropriate boxes on the paper or online booking form. If your preferences change, you can opt out at any stage simply by making contact with us.

For marketing purposes, we may get in contact with news, offers, new sessions or services, prize draws and competitions or for survey or feedback requests.

For session information, we may get in touch to let you know about cancelled sessions, re-arranged sessions, confirmation of bookings or any other relevant information relating to your child's club.

Our website uses cookies. A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system. Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

We will not pass on any of your details to a third party unless it is absolutely necessary. On occasions, due to safeguarding reasons or emergencies, we



may share information in order to comply with the law. If this is the case, your personal details are protected by law in the UK.

Soccerin Schools is a banner of Just Play Sports LTD and some information sent to you may have information relating to Soccerin Schools. Please be aware that this is the same registered company and your data is kept in the same way.

To enable us to process refunds, there may be occasions when we need to share certain information with Paypal or our online banking system such as sort code and account number.

Our website has links to other websites which will have their own privacy policy and data protection set up. Please be aware that we are not responsible for the way they collect and store their data.

We are required by law to hold a child's personal data for 25 years before it can be destroyed. After this time, hard copies of information is shredded and files online are deleted. We will not use your data for the full duration of the 25 years.

All information provided, is kept securely. Hard copies are kept in locked storage and any data that is sent online or kept as a file on a computer or tablet device is password protected.

At any stage you have the right to access or change your data. If you would like to exercise any of these rights, please get in contact with us via email at info@justplaysports.co.uk. Please note that ,in some circumstances, we will still need to retain certain data in order to comply with our legal obligations.

We reserve the right to change this policy from time to time and a message will be posted on our website if this is the case.